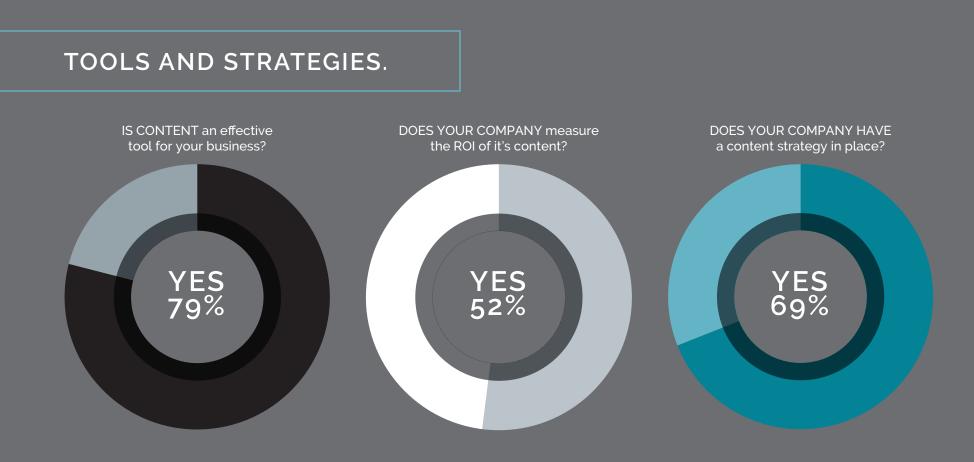
# THE ROLE OF CONTENT IN THE LOGISTICS & SUPPLY CHAIN INDUSTRIES

RECENT CULTURAL SHIFTS AND ADVANCES IN DIGITAL TECHNOLOGY HAVE PUSHED ASIDE TRADITIONAL METHODS OF COMMUNICATION AND GIVEN WAY TO THE RISE OF A NEW TYPE OF COMMUNICATION STRATEGY — ONE THAT PUTS CONTENT AT THE VERY CENTER.

FRONETICS CONDUCTED A SURVEY TO EXPLORE THE ROLE OF CONTENT MESSAGING WITHIN THE LOGISTICS AND SUPPLY CHAIN INDUSTRIES. SOME OF THE KEY FINDINGS ARE HIGHLIGHTED BELOW.



# CONTENT GOALS AND FORMATS.

74%

establish

customer

83%

lead

96%

increase brand

30%

customer

17%

customer

39%

customer

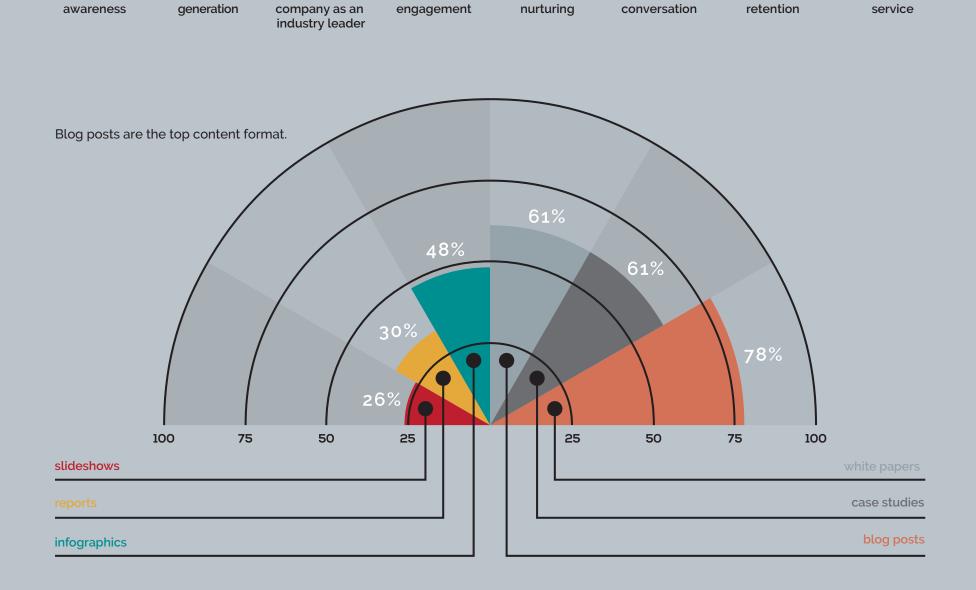
# CONTENT DISTRIBUTION CHANNELS.



**78% YES** 13% NO 9% UNSURE

DOES YOUR COMPANY curate content?

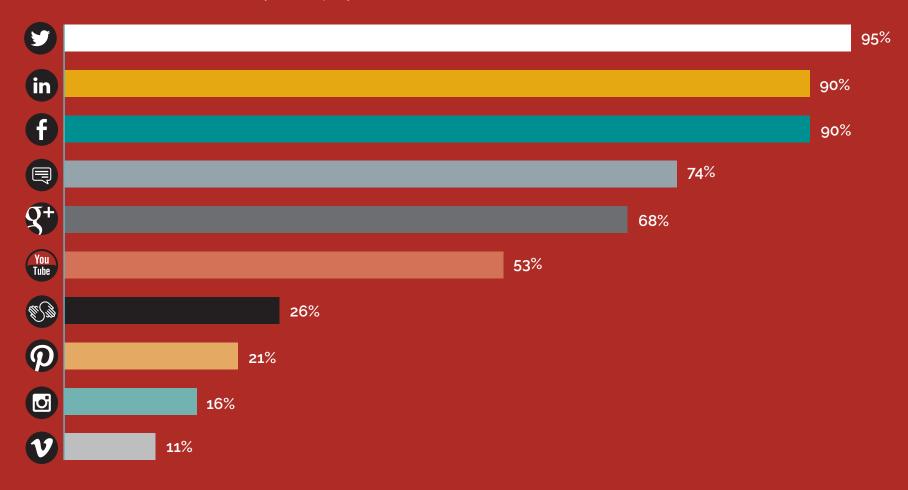
# CONTENT DISTRIBUTION AND CURATION.



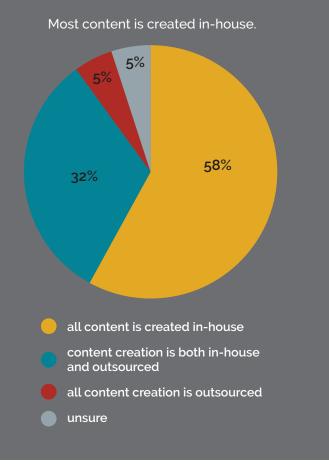
39%

lead

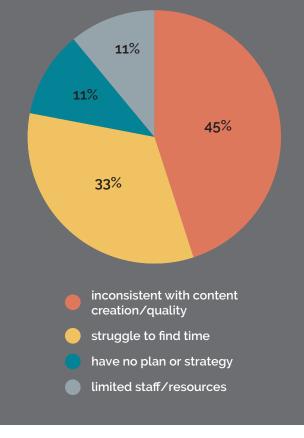
THROUGH WHICH CHANNELS does your company distribute content?



### CONTENT CREATION & CHALLENGES.



Companies struggle with time and quality.



#### References

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ii Kristen Purcell, Lee Rainie. Pew Research Center, December 2014. "Technology's Impact on Workers".

iii Peng, Mike W. "Competing on Marketing and Supply Chain Management." Global Business. 3rd ed. Mason: South-Western Cengage Learning, 2013. 425. Print

